



# HOUSE RULES

- Bingo game cards and pull tabs are valid only for the session issued.
- No refunds or exchanges are permitted for unused paper specials, buy-in packages, or pull tabs.
- No splitting of packs allowed.
- Each player must purchase ONE electronic or paper buy-in package to be seated in the Bingo Room. Players cannot play more than one buy-in package per session.
- No packages can be purchased after intermission of each session. Once sales are closed for a specific game, no other sales are permitted.
- Malfunction of electronic machines voids all play and pays on the malfunctioning machine(s).
- Management is not responsible for bingo equipment failure.
- Daubers must be used for all paper bingo games.
- Player's receipt must be signed and displayed at all times. If no receipt is presented, bingo will be declared invalid.
- It's the player's responsibility to yell "BINGO" loud enough for the caller to hear to stop the game.
- The last number called must be in the winning pattern to have a valid bingo.
- Once the game is closed, no additional bingos will be honored.
- If the caller starts to call the letter of the next ball, no previous bingo will be honored and the game shall continue.
- Altered, mutilated, or defaced bingo cards, pull tabs, or door prize tickets are invalid and will not be honored.
- Serial numbers will be verified on all cards prior to payment of prize.
- Two forms of identification are required to claim a prize of \$1,200 or more: (1) a valid government issued photo ID; and (2) a social security card or completed and signed W-9 form.
- Jackpot winnings may not be claimed by any person other than the actual winner.
- Multiple winners for a game will split the prize equally, rounding up to the next dollar if necessary.
- Use of a substitute player is limited to one game. TVCR Team Members may not play jackpot/progressive cards for a player.
- Reserved seating is not available and saving seats is prohibited. Only a buy-in package and receipt for the current session will hold a seat.
- Articles left on tables are subject to removal by Management.
- The Bingo Room is a non-smoking area.
- Only food and beverages purchased at Thunder Valley are allowed.
- Solicitation of any kind is prohibited.
- Use of cellular phones, video photography or audio recording equipment is prohibited. Please set cell phones on silent/vibrate mode and make/take all calls outside the Bingo Room. If using a tablet or cell phone to watch recordings, please use headphones or ear buds.
- Thunder Valley is not responsible for lost or stolen articles, including buy-in packages, specials, admission receipts, or personal property.
- Management reserves all rights to alter or cancel any event, promotion, or program without prior notice.
- No one under 21 years of age is allowed in the Bingo Room.
- Please keep all conversations low and to a minimum while a game is in progress. Do not repeat numbers as they appear on the monitor. Use of abusive or unacceptable language or behavior will not be tolerated.
- If a player must leave or is removed before the end of a session, refunds for purchases will not be made.
- Management reserves the right to refuse service to anyone.
- Decisions of Management on duty are final.
- Gambling problem? Call (800) 522-4700.